IT TRANSFORMATION SCORECARD

How Frontline IT Workers Grade Enterprise Readiness

The Business Performance Innovation (BPI) Network, in partnership with Dimension Data, surveyed frontline IT professionals around the world to find out how they rate the readiness and capacity for IT transformation in their organizations. Based on their feedback, the average enterprise is barely achieving a passing grade.

SURVEY RESULTS

TRANSFORMATION MOMENTUM:
Over 70 percent said they have not even begun or are just "getting started" on the road to transformation.

GRADE D

CLEAR ROADMAP & PLAN:
Just 15 percent have a clear and detailed plan. 83 percent say their plans provide only general direction, need updating or don't exist at all.

GRADE F

REQUIRED SKILLS & COMPETENCIES:
Business leaders want new data-driven applications and a more strategic, responsive and accountable IT organization. Yet, IT reports long-term planning, application development, data analysis and software engineering are their weakest skills.

GRADE D-

CROSS-FUNCTIONAL COLLABORATION:
Just 18 percent of IT workers rate cross-functional collaboration as "very active," while 51 percent say it exists only for "big projects." Another 17 percent say they rarely speak with business managers or speak only out of necessity.

GRADE D

SUFFICIENT BUDGET & RESOURCES:
Nearly half of IT pros say insufficient funding is one of the biggest obstacles to upgrading IT infrastructures; 48 percent say it also impedes IT innovation.

GRADE C-

OVERALL ABILITY TO EXECUTE:
Only one third rank their company's ability to adapt transformative technologies as good or very good, while 40 percent rate their ability as moderate, and 26 percent rate it as weak.

GRADE D